

# General terms and conditions

## **Server use :**

Studio.org.uk reserves the right to refuse service and /or access to its servers to anyone.

Studio.org.uk do not allow any of the following content to be stored on its servers:

**Illegal Material** - This includes copyrighted works, commercial audio, video, or music files, and any material in violation of any UK legislation.

**Adult Material** - Includes all pornography, erotic images, or otherwise lewd or obscene content. The designation of "adult material" is left entirely to the discretion of Studio.org.uk.

**'Warez'** - Includes pirated software, ROMS, emulators, phreaking, hacking, password cracking, IP spoofing, etc., and encrypting of any of the above. Also includes any sites which provide "links to" or "how to" information about such material.

Support

Web hosting services are defined as allowing a separate, third party to host content on the owner's web site. Exceptions to this include ad banners, classified ads, and personal ads.

Studio.org.uk reserves the right to cancel the service at any time. If a customer contravenes Studio.org.uk' terms of service a refund will not be issued in the event of a cancellation.

## **Disclaimer :**

Studio.org.uk will not be responsible for any damages your business may suffer.

Studio.org.uk makes no warranties of any kind for services we provide. Studio.org.uk does not back up your data/website.

# Abuse policy:

## Web Hosting:

Studio.org.uk reserves the right to suspend or cancel a customer's access to any or all services provided by Studio.org.uk, where Studio.org.uk decides that the account has been inappropriately used. Studio.org.uk reserves the right to refuse service and /or access to its servers to anyone.

All files on a domain must be part of the active website and linked to the site. Sites should not contain any backups, downloads, or other non-web based content. We will treat all password protected archive (e.g. zip and rar) files as unacceptable. MP3 and other large multimedia files are not web-based content. e-Kit.co.uk offers a streaming media service for this type of content.

Scripts on the site must be designed to produce web-based content, and not to use the server as an application server. Using the server to generate large volumes of email from a database is an example of activity that is not allowed. Scripts should not attempt to manipulate the timeouts on servers. These are set at the present values to ensure the reliability of the server. Sites that reset these do so because they are resource intensive, and adversely affect server performance and are therefore not allowed.

5Studio.org.uk will disable any domain that fails to adhere to the following criteria as soon as we are made aware, in line with current working practices:

The primary purpose of any site must be to provide web-based content to viewers. Files on the site must be linked to the web site.

The primary purpose of any script must be to produce a web page. Scripts that send a single email based upon user entered information, or update a database are acceptable. Scripts that send bulk email or perform processor intensive database processes are not allowed. All outgoing mail is monitored and filtered.

Sites must not contain Warez, illegal or copyright material. The onus is on you the customer to prove that you own the rights to publish material, not for Studio.org.uk to prove that you do not.

Sites must not contain MP3 files, as they do not represent active web content. Other multimedia files are acceptable if they are configured to stream to the client rather than download (Please see section 1.2 of this policy).

Sites must not contain password protected archive (e.g. zip or rar) files, or data back ups.

Sites must not contain pornographic or other lewd material. Adult Material includes all pornography, erotic images, or otherwise lewd or obscene content. The designation of "adult material" is left entirely to the discretion of Studio.org.uk.